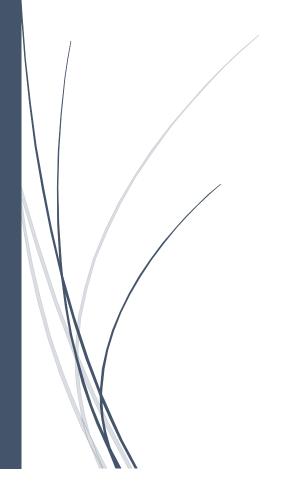
1/4/2024

# Port of Pasco Aerospace, Innovation, and Manufacturing (AIM) Center

**Public Involvement Summary** 



Prepared by The Langdon Group

J-U-B ENGINEERS, INC.

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#### **EXECUTIVE SUMMARY**

In the Spring of 2023, The Langdon Group (TLG) (a subsidiary of J-U-B Engineers, Inc. specializing in public involvement, facilitation, and community outreach) was contracted to provide professional public involvement services for the Port of Pasco's Aerospace, Innovation, and Manufacturing Center (AIM) Master Plan. TLG's approach is to provide early and continuous project information, reinforce project transparency, build public trust, and support two-way communication between key stakeholders. With these goals TLG designed a tailored plan for public engagement which considered community needs through a variety of methods to reach the greatest number of people. In coordination with the project team and Port Staff, TLG implemented a public involvement strategy which lasted from April 2023–January 2024, and included the following:

Phase 1: Stakeholder Assessment

Recommendation for Public Involvement

Phase 2: Public Open House

Public Information and Messaging Summary of Public Involvement

#### Goals for Public Involvement:

- Engage the public and stakeholders in a manner which is early, continuous, meaningful, and inclusive throughout the life of the project.
- Inform community members about the value of developing the AIM Center.
- Engage in meaningful public interaction with all impacted and interested members of the public, including prominent minority groups and representative organizations.
- Gather feedback to inform the development of the AIM Center's design, amenities, and features.
- Develop common community goals and support for the future development of the AIM Center.
- Inform stakeholders and the public about project timeline and development.

#### STAKEHOLDER ASSESSMENT

In April of 2023, TLG conducted a series of stakeholder interviews in order to collect direct feedback from regional community experts. The interviews were conducted remotely via zoom and by phone call based on stakeholder preference. Stakeholders were selected to provide a holistic representation of perspectives including city and county agencies, community groups, local business, educational boards, and residential organizations. Feedback was focused on the themes of Economic Development, Transparent Communication, and Neighborhood Impact. A stakeholder guide, list of interviews, and overview of feedback themes can be found in Appendix A.

# RECOMMENDATION FOR PUBLIC INVOLVEMENT

In the May of 2023, TLG curated and developed a recommended approach for public involvement. The approach was informed by stakeholder interviews that were conducted in the Spring of 2023. The

recommendation was presented to Port Staff to select and move forward with in the next phase of public involvement. The full recommendation report can be found in Appendix B.

#### **PUBLIC OPEN HOUSE**

On November 15, 2023, the project team in coordination with Port Staff and The Field Group held a public open house to present information on the AIM Center Master Plan. The open house was advertised on the Port's website and social media accounts, the project website, on the news, and in the newspaper. Direct invitations were sent to key individuals and community organizations including those who participated in key stakeholder interviews earlier in 2023. The meeting was a drop-in style open house. Attendees were directed to complete the project survey to record their feedback. The survey was provided in paper format, and a QR code to the online survey was included on a project flier which was handed to all attendees. Twenty display boards (ten in English and ten in Spanish) were arranged around the room, providing information about the project, and each was staffed by a member of the project team to explain the content and answer any questions. All materials were provided in both English and Spanish, and the event was staffed with 3 Spanish translators. A summary report with comment card responses can be found in Appendix C.

# PUBLIC INFORMATION AND MESSAGING (WEBSITE, INFORMATIONAL FLIER)

In order to provide information about the AIM Center project and collect community feedback, a web-based public information center was developed. While the project website was managed by the Port of Pasco marketing team, The Field Group, TLG worked in coordination to develop the content including project overview information on the background, goals, funding, timeline, and public involvement opportunities, and a Frequently Asked Questions section. Results of the public survey and project events were uploaded to the site as each public involvement task was completed. A contact form was provided on the site for direct public inquiries. A snapshot of the project website can be found in Appendix D.

Following the stakeholder interviews, a project overview flier was produced to highlight key project information. The flier included the webpage URL and a QR code leading straight to the project website and hosted public survey. The project flier can be found in Appendix E.

# **PUBLIC SURVEY**

A public survey was hosted on the website from November 1 to November 24, 2023, to collect community feedback. The survey included 10 total questions, intended to collect community insight on project priorities, concerns, opportunities to mitigate impacts, and preferred methods for public engagement. The survey was intentionally implemented after preparation of the project Master Plan in order to obtain valuable community feedback early in the process, allowing for input to inform the next stages of the project. Three methods were provided for completing the survey, including 2) a printed paper copy distributed at the open house, 2) iPads for electronic submission, and 3) via the project website. The survey was provided in both English and Spanish for each of the three submission methods. 87 responses were collected in total. The full public survey report can be found in Appendix F.

#### APPENDIX A. STAKEHOLDER ASSESSMENT

# **Stakeholder Assessment Report**

#### Port of Pasco Aerospace Innovation and Manufacturing Center

## **Executive Summary**

In April of 2023, Hannah Anderson and Tracy Ortiz of The Langdon Group, a Subsidiary of J-U-B Engineers, conducted stakeholder interviews for the Port of Pasco Aerospace Innovation and Manufacturing Center. Interviews were conducted via zoom or phone call based on stakeholder preference. Stakeholders were selected to provide a wholistic representation of perspectives including county agencies, the school board, local business owners, and area residents. Interviews focused on identifying opportunities and preferences for facilities improvements, previous successes and failures of outreach efforts, community identity, and overall community effects. In total, 8 interviews occurred. A full stakeholder interview guide can be found following this document.

# **Background**

The Port of Pasco, along with J-U-B Engineers, Inc., is developing a design master plan for the Port of Pasco Aerospace Innovation and Manufacturing Center. The Port of Pasco is looking to plan for the future, as the area and Port are experiencing growth and new economic development opportunities. Public involvement will be an essential component of the design process, and feedback from the stakeholder interviews will help determine the public involvement strategy moving forward.

# **Themes and Takeaways**

Below is a summary of the feedback collected through the interview process. Three main themes emerged from the conversations, including: Economic Development, Communication Methodologies, and Potential Challenges.

<u>Economic Development</u> - Stakeholders unanimously agreed that developing an aerospace manufacturing center in the Port of Pasco would provide substantial opportunities for economic growth in the area.

- The Aerospace Innovation and Manufacturing Center will bring another key industry to the area.
  - Provide an opportunity for students who live in the area to pursue careers in the Aerospace industry.
    - Columbia Basin College and Pasco School district are willing to develop programs that would benefit from a site like this.
  - Address the need to diversify industry in the area and bring in increased talent.
- Create new jobs for the City of Pasco and surrounding areas, providing more opportunities for local communities.

<u>Communication Methodologies</u> - Various stakeholders agreed that community members prefer to have consistent messaging through a variety of outlets and in multiple languages. Meeting the people where they are and explaining the need for a development like this was strongly recommended as a focal point for public involvement tasks.

- Stakeholders noted that the community identifies with the "Pasco Proud" campaign. When creating messaging for the project being mindful of the pride that citizens have for their community is important.
  - Develop messaging that maintains and respects the identity of the community.
- A large portion of the community and surrounding area belong to multi-language households.
  - Developing communication in various languages as well as in the appropriate cultural perspective is important for being able to reach as many people as possible.
  - Meeting with leaders that belong to diverse community groups can provide more insight on how to best create messaging.
- Utilize multiple outlets of communication to inform a broader spectrum of community members.
  - o Radio, news, various business journals, community bulletin boards, websites, etc. were recommended as key communication methods.
- Communicating the need and positive impact of the project on the community will help to garner more support for the Aerospace Innovation and Manufacturing Center.
  - Messaging should center around helping the community understand how beneficial this project can be.
- A couple of stakeholders spoke about the need to consider the name of the center and whether it may unintentionally narrow representation for the type of work that can be done there.
  - Developing a name for the project that can help to not box out small innovators who may think their work does not align 100% with aerospace innovation.
    - Consider the mission and vision of the project.

<u>Potential Challenges</u> - Various stakeholders provided perspective on potential barriers that could affect the progression and development of the project.

- Funding
  - o If there was a possibility of a financial impact on the community it would have a low chance of support.
    - Raising taxes in the surrounding areas would not be supported.
- Utility coordination
  - Utility companies should be consulted to create accurate plans, and to help determine if utility expansion is needed to support the project site.
    - Electric utilities were referenced in particular.
  - o Lack of collaboration could see the project being halted until standards are met.
- Neighborhood impact

- Some stakeholders noted that the neighborhood to the west of the airport would likely be the most directly impacted community and should be specially considered and consulted while planning.
  - Traffic was noted as being a large issue that could arise from the proposed project development.
    - Stakeholders expressed how an increase of traffic around the neighborhood would dissuade people from supporting the project.
  - Being mindful of noise pollution, and developing a plan to mitigate that potential issue.
- Stakeholders noted that some neighbors bought their property because of the view looking out onto the field. Neighbors to the west may have an issue with the center being developed due to its effect on their view.

#### **Interview Guide**

The following conversation guide serves as a reference for The Langdon Group (TLG) when conducting key stakeholder interviews for the Port of Pasco Aerospace Innovation and Manufacturing Center. The assessment is designed to help the project team understand perceptions from a cross-section of stakeholders to help inform or identify:

- Issues, opinions, questions, and concerns
- Project messaging
- Stakeholder public engagement plan, and preferred engagement methods
- Community support

To solicit input that is valuable and constructive, the format of key stakeholder discussions is intended to be conversational. This protocol is a guide; each discussion may differ depending on comments and the direction of the conversation. To protect interests and foster an open discussion, specific comments or findings received will not be attributed to anyone by name, position, or agency.

#### **Interview Questions**

For each stakeholder, questions will be selected based on stakeholder interest and relevance to their role in the community. Not all questions will always be asked, and additional questions not listed here may be used to help foster dialogue. Interviews are intended to be conversational allowing the interviewee to focus on the issues that are most important to them.

- What is your interest in this project?
- Tell me about your involvement to date?
- Do you support the aims of this project? Why or why not?
  - O What, if any, are your concerns with this project?
- Are there any real or perceived barriers to accomplishing the goals of this project?
  - o How can these concerns or barriers be alleviated?
- What role do you see stakeholders, like yourself, playing in this project?
  - o How else do you think stakeholders would like to be involved with this project?
- What things should be considered when identifying potential alternatives?
- For stakeholders to collaborate on a solution, what do we need to do?
- Can you imagine any conflicts between stakeholders? If so, please describe.
- How can we best reach the general public with project information? What processes have you seen work well in the past?
- Are there any public outreach efforts that you think are ineffective, or have seen fail in this community?
- What are public outreach efforts that you have seen that were successful?
- How engaged is the community typically?
- Is there anyone else that we should talk to regarding this project? Why?

# Interviewees:

The following organizations were identified for targeted stakeholder interviews. Future public involvement activities provide the opportunity to receive broader public interest.

- 1. Franklin County Public Utility District
- 2. Tri-Cities Airport Business Center Tenants
- 3. City of Pasco
- 4. Pasco School District
- 5. Columbia Basin College
- 6. Area Resident

Port of Pasco Aerospace Innovation and Manufacturing Center

Summary of Open House

## **Overview of Open House**

On Wednesday, November 15, 2023, the Port of Pasco/Tri-Cities Airport, in coordination with J-U-B ENGINEERS, Inc., held a public open house to present information on the AIM Center Master Plan. The Langdon Group, a J-U-B ENGINEERS, Inc. subsidiary company specializing in public involvement and facilitation, in coordination with The Field Group was contracted to assist in the planning, preparation, and facilitation of the public open house. The open house was advertised on the project website, social media, newspaper, and on a local news station. Direct invitations were mailed to neighboring property owners, and email invitations were sent to key individuals and community organizations including those who participated in stakeholder interviews earlier this year.

The meeting was a drop in style open house, held from 5:00-8:00pm at the McGee Elementary school gymnasium (4601 Horizon Dr, Pasco, WA 99301). Upon arrival attendees were greeted at a welcome table and given the option to sign in. Additionally, attendees were offered a project overview flier, and directed to take a survey before leaving the event to provide their feedback. To ensure that all community members were able to accurately receive information all materials presented and provided were in both English and Spanish. 20 display boards (10 in English and 10 in Spanish) were arranged around the room, providing additional information about the project, staff members of the project team were stationed around the boards to explain content and answer any questions. The event staff included 3 Spanish translators.

In total about 60 members of the public attended. Many participants commented that they would like to stay up to date with project developments, know more about the effect of the project on the surrounding neighborhood, were curious about the long-term effect benefit to the community, and how this project would bring in economic development.

## **Summary of Public Feedback**

The following are main themes heard from the public including those which were recorded on comment cards and heard from members of the project team in conversation.

#### • Economic development in the area

- Commenters were interested in learning more about the economic opportunities the AIM Center would bring in.
- Many commenters were excited at the possibility of bringing in a new industry and jobs.
  - The type of job opportunities that would be introduced to the area is what interested many.
  - Many were interested in the idea of bringing high paying tech jobs to the area and so close to home.

#### • Long term community effect

- o How would the AIM Center and the industry it brings in effect the community in the long term?
- Attendees were excited about bringing more tax dollars into the community.
- Some were curious in learning more about housing needs for those who might move to the area because of the job opportunities.

# Impacts to the surrounding neighborhoods

o Some attendees were concerned with how this would impact homeowners' view of the prairie.

- Some suggested a standard for building heights.
- Many were worried this would have an impact on their property value. Either raising it or lowering it.
- Attendees brought up noise levels during construction and wanted to know more about how it could affect them.
  - Some were concerned about working hours, and if operations would go into the night.

#### • The effects the AIM Center would have on traffic

- Comments were made about the concern for proper traffic control.
  - Some homeowners are worried that the AIM Center would lead to an increase in traffic and congestion in their neighborhood.
- Attendees wanted to know if a new traffic signal would be implemented.
- Interest in learning more about the project and staying informed as the project progresses
  - O Commenters expressed that they attended the event to develop a better understanding of the project.
  - o Some wanted to know if there would be an Environmental Impact Statement, and if it would ensure opportunity for public comment.

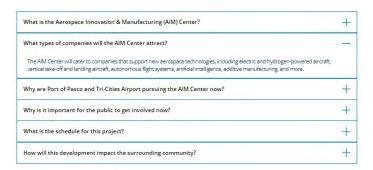






# APPENDIX C. PROJECT WEBSITE

#### LEARN MORE:





# APPENDIX D. INFORMATIONAL FLIER





#### APPENDIX E. PUBLIC SURVEY

#### **Executive Summary**

In Fall of 2023, the Port of Pasco contracted the services of The Langdon Group (TLG) to administer a public survey to collect community feedback on the Aerospace, Innovation, and Manufacturing (AIM) Center project. The goal of the survey was to obtain valuable community feedback early in the process and prior to development, allowing for input to inform the next stages of the project. The survey included 10 total questions, intended to collect community insight on project priorities, concerns, opportunities to mitigate impacts, and preferred methods for public engagement. The survey was hosted on the project website from November 1 to November 24, 2023. The survey was advertised on project website and informational flier.

At the in-person project open house held on November 15, 2023, a station was set up for attendees to complete the survey one of three ways: 1) printed paper versions to be filled out at the event, or taken home and returned to the Port before the deadline, 2) 3 iPads were available to complete the survey electronically, and 3) the project flier containing the URL and a QR code were passed out for participants to take home and complete the survey on their own time at a later date. The survey was provided in both English and Spanish for each method, and survey questions were identical. A Spanish-English translator and public involvement representative were available at the open house station to assist attendees.

In total, 87 responses to the survey were submitted, including 10 paper copies, and 77 electronic submissions (80 in English, 7 in Spanish). The most common topics referenced in the survey responses related to:

- Community This is positive growth for the Tri-Cities; community-centered design of project
- Job and Industry Growth Potential Positive impact on work opportunities and training and opportunities for collaboration
- Economic Interest Positive economic stimulus, Increased tax-base, positive/sustainable growth model
- Training and Educational Opportunities More aviation related/skilled jobs for younger generation;
   Establish Tri-Cities as a STEM hub
- Impacts During construction, short- and long-term traffic impacts, Adjacent property values and visual impacts
- Funding Desire to see private/businesses pay for impacts; Concern regarding tax-increases or local tax impacts
- Land Use Long-term planning should be prioritized for surrounding parcels
- Community Engagement Many noted they had not heard of the project; The public wants to remain informed
- General Curiosity Regarding project specifics

#### **Full Results**

The following are the full, un-altered, un-edited responses to the survey questions. Responses submitted in Spanish are included, with the associated English translation.

# Q1: What are your interests related to this project?

## Community

- I am a resident
- Future growth of area
- The continuing growth of the Tri-Cities
- Have several houses within a close area to this concept
- I live near the airport
- want to see the Tri-Cities quality of life improve
- I live near the project. I am very supportive of this project. We need the tax please. We need the jobs. We need the technology. We wanted it all. Thank you for putting this together.
- Community/neighborhood concerns
- The project is near my house, in direct line of sight.
- Location will be close to my home.
- The continual loss of Farm ground to the city of Pasco
- That it does not interfere with the lifestyle of our community here on the Desert Plateau area!!
- This is next door to my home and I am an airport tenant business owner.
- We live across the street from the prospective site.
- The unnecessary population increase it will cause
- I live here and travel across the world for work
- Personal, living here o want to ensure it's an improvement and not a deficit to quality of life.
- I think that it will help our community but at the same time too many bad people keep coming to our community (I think Thai help our comunidad but at same time to mani bed persons Quipen Camenin to our neiborhod)

# Job and Industry Growth

- Expanded research
- Collaboration with our lab on future projects.
- Union Signatory Contractors For The Project with Prevailing Wages and Project Input From Carpenters Local 59 -WSRCC
- Aviation infrastructure and services
- Pilot
- The good of our community and aerospace industry
- To expand and advance the technical level of companies and workers in this area.
- Aviation technology and diversification of tri-cities with new career opportunities
- Interested in what the partnering opportunities may look like.
- Aviation Professional. I work at the PSC airport. I manage manned and unmanned aircraft operations for a large corporation.
- Retired in 2015 and interested in Commercial Development for Pasco.
- Expansion of industrial area around airport ... opening commercial and job opportunities

- Business
- Bringing aerospace manufacturing to pasco
- Pasco abd Tri-City leadership in utilizing the airport as industrial and commercial development tools.
- Interested in the growing industry as well as the potential growth it can bring to Pasco and the Tri Cities.
- scientific research, sustainable future employment
- Work.
- Aviation, aerospace and defense industry opportunities
- Pasco citizen, and someone who very much enjoys all things aviation.
- I am a lifelong aviator and have lived in Pasco for 50 years
- Potential careers for chimps like me.
- Growth of the Tr-Cities. Population, jobs, services, new homes....
- Not even sure what it is. But if it's to get more planes made would be good to have more jobs for people.
- I'm interested in both aerospace innovation and manufacturing.
- New business and high tech manufacturing jobs coming to the area
- More aviation maintenance and manufacturing businesses in the region
- Ex aerospace -DoD employee, bored stiff
- Work in a position or specific area of this project (Trabajar en alguna posición o área específica de este Proyecto)
- I want business to grow so the airport can grow in general and could offer more flights to different cities (Quiero que el negocio crezca para que crezca el aeropuerto en general y pedas ofrecer más vuelos a diferentes ciudades.)

#### **Economic Interest**

Some participants were interested in the potential economic development that the AIM Center could bring to the area.

- I'm a taxpayer and advocate for Tri Cities development.
- Technology- and manufacturing-based economic development
- Interested in economic development
- \$215 million from who?
- Potential investor, stakeholder, consultant
- No new taxes. No increase in 'airfares' or 'fees' to supplement this.
- I'm with the Carpenters Union. Our members and signatory contractors want to do the construction of facilities when businesses are ready to move in.
- Economic Development and Trade
- The potential for a more diversified local economy.
- Economic Benefit (*Derrama económica*)
- Prosperity (*Prosperidad*)

#### **Training and Education Opportunities**

There was some interest from survey participants in the potential training and education opportunities.

- I am an educator and want to know what is going on- also if there are future training opportunities here, that bodes well.
- Just interested in their research
- The potential opportunities that are offered to young people so that they can develop technological and manufacturing understanding (Las oportunidades que se ofrecen a nuestra juventud de adquirir conocimiento tecnico en areas de manufactura y tecnologia.)

# <u>Traffic</u>

A few participants were interested in how the AIM Center would affect traffic around the area.

- Traffic increase on road 36.
- Better roadways; more lanes. Another bridge to assist in higher car traffic.
- Traffic, congestion, noise

# <u>Learn more / General Curiosity</u>

Some community members were interested in either learning more about the AIM Center or were unsure of the purpose of the AIM Center.

- Curiosity
- I want to know more about it
- None (Ninguno)
- Didn't know this project existed
- Not sure what it is
- None
- No idea what this project is about
- No idea but if it helps the airport more flights all for it
- What is it? I've never heard of it before.
- I am a community resident
- Neighbor and own hangar.

# Q 2: What do you hope this project will accomplish for the community?

#### Community

Some participants expressed what they thought the AIM Center would do for their community.

- I don't think this will make a positive impact
- The vision is ambitious. Moses Lake and other places have similar. What makes leadership believe this isn't a boondoggle?
- I am not happy
- Create an opportunity for gifters
- It really won't.
- You build something that will actually benefit the community surrounding the airport.
- Lower airfares, world peace and no hungry people
- Wonderful things
- bring in a new airline like southwest
- That our cost of living will rise and that our environment could be contaminated (Nos va a subir el costo de vida y contaminarán el ambiente .)
- growing too fast
- Both state and local growth in our tri-cities area (*Crecimiento tanto estatal como local en nuestra área de tri cities*)
- Improvement for the city of Pasco (Mejoras para la ciudad de pasco)

#### **Economic Interest**

Many survey Participants expressed their hopes for the AIM Center to bring positive economic development.

- More jobs without additional traffic hindrances or harming the habitats of wildlife currently located in the proposed location.
- hope this will attract high paying employers who will help leverage the capabilities we have at the Port of Pasco
- Create Community Wealth
- As stated above...financial diversification, broaden opportunities and bring tech and aviation jobs to the area
- More money for future projects, more jobs, and more educational opportunities.
- More jobs.. more economic growth
- Boost in the local economy
- income
- Further economic stability
- Increased businesses and tax base
- Economic diversification that is essential to a thriving community.
- Economic benefit (*Derrama de economía*)

#### Job and Industry Growth

Many survey Participants expressed their hopes for the AIM Center to develop the aerospace industry and bring in more job opportunities.

- That the project would bring in good middle and upper class jobs. That the city would make street improvements to deal with traffic that would be created on road 36.
- More jobs
- Bring more jobs and attract good families.
- Create jobs and help establish Tri-Cities as a STEM hub
- Stronger workforce, educational opportunities (internships), increased company baseline (support for incubators for advanced technologies). Having seen similar projects around the country, this, if done correctly, can bring a vast expansion of innovative changes to the whole surrounding communities. As a senior research scientist, projects and opportunities like this get my heart racing with excitement at knowing what this van mean for our area!
- Bring in Aviation related R\*D.
- Jobs and collaborations with PNNL
- Providing more aviation services and training opportunities
- Make airport more accessible to GA aircraft owners
- More jobs
- More diversified technology jobs and services.
- Quality jobseekers
- Bring more higher paying skilled jobs
- Growth and recognition of a regional capability that has national impacts.
- I am all for new jobs and taxes for the city of Pasco, but you have to think about the people that live close to the AIM facilities.
- Technical growth, resources, employment (Capacitacion tecnica, recursos y empleo.)
- A stronger economy, more jobs, like a domino effect. (Una economía más fuerte. Más trabajos, más negocios. Como un efecto de domino.)
- Aviation industry jobs, attracting a younger demographic, local jobs during development and technical jobs as the development comes on line. I would advocate for the local aviation industry to team with local schools and especially the STEM programs to promote the aviation industry jobs.
- Jobs, enhanced reputation, attention from investors, increased local GDP
- It should bring much needed Commercial Development to Pasco and Franklin County including Industrial, Light Industrial, Manufacturing, Data Centers, Training Centers and AG related Industry.
- Bring in more aviation related businesses. Add more family wage jobs in Pasco
- My hope is, it will bring more technology jobs and more manufacturing to our community.
- Bring in good paying jobs
- Bring family wage jobs to the area
- Higher earning jobs
- Opening opportunities not pursued before and deepening those we do.
- I hope this project will accomplish growth in the industry of aerospace manufacturing as well overall economic growth of the Tri Cities.
- State if the art engineering and key industrial capability
- Well paying, able to support a family, one income job.
- Brining more jobs, businesses, and economic growth

- Continues to grow the education levels in the area outside of nuclear and energy sciences.
- I hope this project puts Pasco on the map for aeronautical innovation
- bring in jobs and revenue for the city
- Family wage jobs for local community tradesmen building the project and for those employed by the businesses which will result in the money staying here locally as well as the tax revenue created resulting in community wealth.
- High tech important jobs and international visibility
- Growth and jobs
- Jobs, and maybe get more pilots or at least some planes.
- I hope this project will bring numerous jobs to the Tri-Cities.
- Diversifying jobs and creating well paying manufacturing jobs.
- Advance the amount of aviation businesses in the area and inspire a new generation to be interested in aviation
- More high paying jobs
- Jobs
- More flights more jobs better airport
- Job growth, prestige, and opportunity for locals in New fields of work.

# Other

Other comments that did not fit into any other category or did not have a comment.

- No comment
- No idea. This is the first I've heard of it.
- Dunno whats the plan?
- Not sure.
- Don't know as I cannot find out anything about it
- Never heard of it. I don't know enough to answer

# Q3: Do you support creating an Innovation and Manufacturing Center?

Not Supportive	Neutral	Somewhat Supportive	Very Supportive
12	10	10	46

#### Q 4: What are your concerns with this project?

# Lack of Information

Some commenters expressed that they their primary concern would be not receiving information regarding the project

- Lack of information, lack of planning, traffic control in pasco sucks, the infrastructure doesn't exist and should happen prior to building
- Being a pilot at this airport and not knowing anything about it
- Have no idea what it is and will just end up costing the taxpayer more \$\$\$
- We know nothing about it
- More info on what they want to do but let it rip

# Land Usage and Development

Many participants expressed that their concerns were centered around potential traffic issues.

- Location, traffic increase in residential area, lighting increase from parking lots and buildings, noise, residential property value decrease due to traffic and loss of view. This has never been presented as a manufacturing area. Many would not have built here if that information were known.
- Attempts to expand unto far to many areas at once. Lack of forethought for expansion and not
  having land or resources to do so. Allowing politics and ideological infighting to derail the
  project and failure to choose wisely key people to lead the effort.
- Low water supply, higher traffic affecting commute times for the community, affectations toward agriculture surrounding the area, airport delays.
- The aerospace sector in the Norhtwest is pretty much centered in the Seattle area, so there will be strong headwinds to overcome. Even only in eastern Washington, Moses Lake is the epicenter.
- I want to make sure we don't limit PSC growth by building this out. Continued growth and regional importance could give PSC a need for bigger planes, so I would want to see a plan for that as well.

# **General Community Concerns**

Some participants concerns were primarily centered around how the project may effect their community.

- Not to affect surrounding areas
- Careful planning to create something that is special that grows to benefit the community.
- That it will enhance urban sprawl
- My neighborhood becoming less desirable being next door to an industrial park. Losing the open space view. Light pollution. Manufacturing noise, smell and pollution.
- Longevity.
- Too much Tri-Cities growth
- It'll fail like everything else I've seen in this town
- That it is not coordinated with the needs of our community. (Que no este coordinado con las necesidades de nuestra comunidad.)

#### **Economic Concerns**

Some commenters expressed that they their primary concern were economic issues.

- Spending for projects that never happen -
- Infrastructure support from the state
- Funding. Increased costs for air travelers.
- Waste of money that could go to something that would be of actual benefit not some buzz word bingo project to benefit a few
- The future jobs will need people with degrees and our cost of living will rise as well a negative effect on the environment (Q los empleos necesitan personal con diplomas nos subirá el Costo de vida y empeorará el medio ambiente.)

#### **Construction Concerns**

Many participants explained that their concerns centered around the future construction of the AIM Center.

- My concerns include the creation of new industrial noise. Increased traffic and congestion on road 36. The potential of developers building unattractive industrial buildings.
- Substandard Contrators Area Standards
- Projected building heights
- The height (100') of some of the buildings that will block views, what kind of hazard waste will be produced and how are you going to contain the waste? Are there any stack emissions with any of the processes? I don't want to be smelling any unusual odors drifting to our homes!! How about the hydrogen gas research for airplanes!! This gas is very volatile and how are you going to assure us that it is going to be safe for us being so close to the AIM facilities!! Traffic is going to be a nightmare!! I live on the corner of Desert Plateau Dr and Santa Ana Loop and the traffic is already bad. People speed up and down Desert Plateau Dr is constant, and I can't imagine adding more streets and cars to this area. I am dreading this nightmare getting worse.
- Concerns are infrastructure expansion keeping up with the growth the new AIM center brings.
- Use of local companies to build and develop the site (should keep the development local)
- That this project will go automatically to the lowest bidder and not to the lowest responsible bidder. Additionally that it goes to a contractor from out of state or not from Eastern WA.
- Proper infrastructure not taken into account during the design phase.
- Noise, mess, industrial grungy area type for crime
- Manufacturing is better than houses who will complain about noise.

## <u>Traffic Concerns</u>

Many participants expressed that their concerns were traffic related.

- My highest concerns are traffic and location.
- Traffic
- Air traffic, parking congestion
- Influx of traffic on Argent and and burden.
- Traffic, noise, light pollution, and smell.
- Light and Sound Issues including View Obstruction. Truck traffic noise between 4 pm and 7 am.
- Traffic from employees. Hopefully this will be resolved in the development

- Traffic
- Traffic from and to I-182. The half interchange helps, but need eastbound off-ramp and on-ramp access at or near 36.
- Traffic, congestion, noise. you plan stop lights but roundabouts tend to creep in, bad idea. RD36 is already bad at peak times and it has taken 2 years to widen Argent from 20th to 36.
- Traffic, property desirability and increased taxes. Overall neighborhood quality.
- As long as traffic is mostly on 4th / Glade road, none. Don't want 36 as a feeder to the northern addition.
- As businesses expand along Argent between 20th and Road 68 there will be serious traffic issues that must be considered.
- -traffic issues on Argent -limited jobs & city revenue -it will be filled with more wine bars, coffee shops, and dentists
- The road 36 frontage, I want to make sure that stays functional for all the residents of west pasco, it is one of two access points to the freeway.
- more traffic and growth of low paying jobs
- We will need more bridges to cross the Columbia River (Nesesitamo mas puentes para crusar el Columbia River)
- Relocation of new access and exit routes to the airport and surrounding areas (Rehubicación de nuevas rutas de acceso y salida al aeropuerto y áreas circunvecinas)

## Timeline

For a few survey participants the AIM Center timeline was their concern.

- it will take too long to get this moving forward
- My only concern is it takes too long to develop. The sooner we can make this happen, the better.

# Airport specific concerns

Some participants had concerns regarding the development of the AIM's Center effect on the current airport.

- Pushing GA out of the airport
- Lacking focus on expanding PSC for commercial flights to meet the needs of our growing community, including a longer runway if necessary for larger planes, and jetways. Parking garage.
- Think bigger. International Port of Entry.
- Potential non aviation use
- Places limitations on future airport expansions
- I don't want them to forget that their first priority is flights and serving people. I don't want it to become an airport where you can only do manufacturing and innovation (No quiero que se les olvide que su primer prioridad es los vuelos y el servicio a las personas. No quiero que se convierta en una aeropuerto donde solo se hacer fabricación y innovación)

#### Other

Other comments that did not fit into any other category or did not have a comment.

- That leadership interfaces with the business community. I have seen many of you built I they will come projects fail.
- I don't know enough about it
- Not being a part of it
- Again not sure what it is or does.
- No worries (No preocupa)
- None (Ningún mall)

# Q5: What kind of businesses would you like to see operating at the AIM center?

#### Aerospace

Many commenters would like to see aerospace related industries.

- Aerospace/aviation related R&D and light manufacturing businesses.
- Small hangers
- aviation, marine, rail, and agricultural related manufacturing
- I'd love a history/museum location with older aircraft connected to the Hanford project, as well as a McDonnell-Douglass and Boeing type research. I'd also love a pilot training school.
- Aeronautical based
- Aircraft maintenance, manufacturing
- air travel related manufacturing and innovation
- Aircraft modifications, aircraft upgrades, aircraft avionics production and overhaul. The
  unmanned aircraft industry is in its infancy and will occupy a much larger percentage of our GDP
  in the coming years.
- Aerospace manufacturing, electric vehicles and components, aero R&D
- Everything (legal) under the Sun!!!
- Aviation
- Urban air mobility manufacturing/testing, sustainable aviation fuels, etc
- Aviation typically, but also inventors.
- Engineering, aeronautical, space-based systems
- Boeing, local startups, rocket companies etc.
- Boeing R&D, green power options for planes, VTOL, and definitely drone companies.
- Aerospace and manufacturing.
- Aerospace manufacturing.
- Aerospace as it's designated
- Aerospace manufacturing and maintenance but mainly a aviation maintenance school to train new a&p mechanics
- Airlines again not sure what they want to do.

#### <u>Technology</u>

Some commenters would like to see technologically related industries.

- Technology and Traded
- All kinds potentially but specifically: aeronautic school, aviation technology, and more
- Boeing, Columbia Basin College; Pilot program, Tri-Tech; Aviation program, Costco near the are in Pasco, SpaceX, Airbus, NASA, Pasco Airport, Airline training center.
- Commercial air and aerospace development
- Boeing and any other support industry
- Apple, sales force, Volvo, Boeing, several VTOL companies
- Drone and propulsion, experimental aircraft
- Boeing, Raytheon, General Dynamics, Honda, Leer, Bombardier, etc...
- More airlines (Más aerolíneas)

# Manufacturing

Some survey participants would like to see manufacturing related industries.

- Advanced additive and standard manufacturing, computational center for design evaluation and implementation, secondary and tertiary support for prime contractors (Boeing, Space X, Blue Origin...etc.) Why secondary or tertiary support? Supply chain issues and US mfg contracts that keep titans moving forward allow for development of sustainable long term support that provides mfg jobs and company opportunities in the region. It spurs research development and innovation. The actual list of opportunities is vast and that is why I stated above, selectivity in the beginning is critical so as not to promise too much and stall the entire project. Play to the strengths of the region, plan nationally and think globally regarding future growth.
- Manufacturing and support of workers needs
- Tech manufacturers, training and startup support for follow on businesses.
- Test and manufacturing of vehicles and other advanced computing capabilities in the aerospace industry.
- R&D, engineering, tech schools, reputable, community-minded organizations that support local charities.
- More technology and manufacturing.
- I would like to see Pasco become a hub/leader of aerospace manufacturing businesses.
- Manufacturing, aerospace related, innovation with local partnerships
- Job skills, manufacturing, or training
- Manufacturing, technology, some service industry like restaurants or stores. Innovation centers for businesses that are small and can't afford their own infrastructure.
- High tech manufacturing
- Machinery centers. Overall and certification for airframes. And or restorative centers

#### Commercial and Food

Some survey participants would like to see commercial and food related industries

- I'd like to see a sportys and another fbo on site.
- Restaurants, medical.
- Businesses where the buildings are not 100' to 80' tall.
- Nice souvenirs of local places (In puesto d bonitos recuerdos delos lugares locales)
- A mall (Mall de todos)

#### Research & Development and Education Centers

Some survey participants would like to see research & development as well as education related industries.

- Research and development
- R&D, flight trng, helicopter cntr.
- Research and engineering
- Manufacturing and Research and development
- Collaboration with CBC trade school/ apprenticeship opportunity
- Manufacturing, research and development. (Manufactura, investigacion y desarrollo.)

# **Unspecified**

Other comments that did not fit into any other category or did not have a comment.

- Low noise. no pollution of chemical and smoke and smell.
- quiet, not-polluting
- Your pie in the sky
- Farming
- Quality jobs.
- Profitable
- Bring good jobs.
- Jobs that offer area standard wages in addition to benefits.
- New parking garage for airport
- I'm open
- Profitable
- Jobs that are less risky for the environment (Empleos menos riesgosos para el medio ambiente)
- Whatever is economicly beneficial for our community (Cualquiera que sea de crecimiento económico para nuestra comunidad)
- I don't know (no se)

#### Q 6: What amenities would you like to see as part of this development?

# Infrastructure (Parking and Road)

Many of those participants would like to see the project focus on infrastructure improvements like parking and roads.

- I'd like to see sidewalks built along both sides of road 36. I'd also like for the Port of Pasco to provide space for turn lanes into the new development and for a center turn lane.
- I think an entrance from somewhere other than Road 36 would be necessary.
- Parking, additional lanes of travel, traffic lights, no roundabouts
- Better parking, infrastructure and improved roads. Also- connection to CBC for air traffic control classes
- Ample parking
- Facilities and and services to make it a desirable place to work and learn. Maybe even an on site day care.
- Amenities that affect traffic flow
- safe transportation and separate movement corridors
- Excellent if not world class Facilities and infrastructure to support,
- Rd 36 improvements widening, speed limits, speed bumps, bike lane, bus stops, sidewalks, intersection stop lights, more trees, curb appeal. Expand vehicle parking lot for Big Cross & soccer fields. Within the industrial park should be walking trails, outdoor seating, even a park (aviation themed) and food truck area.
- Better roads on Road 36 and Argent.
- Freeway fixed to have both on and off ramps on Argent. Get the traffic away from road 68
- Infrastructure expansion and enhancement along with the development is crucial.
- Urban trails that would connect down from the natural gas mainline linear park in the north to argent road. A road connection across the north side of the airport property across AIM 2 from 36th to 4th ave.
- An Aviation themed restaurant.
- Tours for the public
- Opportunities for local food service and focused retail to have outlets within the complex to serve the workers and reduce traffic at meal times.
- Walking trail.. restaurants..
- Bringing apprenticeships/workforce training
- Food, recreation, work.
- Waterfront activities, local owned boutiques and eateries
- Coffee, good food, etc.
- Concert Hall, top golf, dentist office and a credit union

# Further Airport Development

Many participants commented that they would like to have the airport developed further.

- facilities configured to support manufacturing electric, water, waste, lifting, and loading/off-loading facilities, amenable to trucks and trailers.
- New fbos and plane parking and storage

- Additional T-hangars for rent
- Make the Pasco Airport from a domestic airport, into an international airport, and more retail and dining near the area.
- Aviation business
- Light industrial complimentary to airport access
- Improve the existing airport for travel and commerce
- More hangars and improved tarmac at existing hangars on east.
- Job ops
- Simulators
- Facilities large enough to accommodate full scale production and manufacturing
- Lower costs, more flights from psc and to psc. Also would be nice to expand the airport
- Jet ways
- low cost airline
- None. Invest in better airport parking first

# **Community Centered Spaces**

For some participants they would like the AIM center to consider more community centered spaces.

- Having been part of a larger growth project and depending on number of staff planned, this to consider: Food and eating opportunities, childcare/daycare center integrated into the project. Allowing low cost options to gain highly qualified workers locked into high cost childcare (actually a big issue most don't consider), offering a gym or health club space to occupy or consider adding a health and wellness where staff can go before, during or after work. This does not have to be a massive effort and there are numerous examples that could be studied and evaluated. An auditorium that plays a dual role both for the AIM facility and one that allows for community use. This affords the opportunity to showcase products, images, and other items in displays when people are in the facility, it strengthens the outreach of AIM to everyone and allows for a sense of community engagement and ownership. When projects open to a community, ideas and support prosper. It's a low-cost dual use space that allows for free marketing and recognition. Honestly, it would be wonderful to serve on a committee that helps advise and offer suggestions to the project. With 30 years of experience and 5 years as a US diplomat, I have had the opportunity to see and work with dozens of similar project around the globe.
- Necessities and seevices
- Maker space, large water feature
- Visual aesthetics
- bike/hike trails. open nature areas. Buildings below 40' along RD36. Keep some nice views.
- Some type of tour or activity to get local schools involved for field trips and teaching the youth about aerospace and aviation
- Museums dedicated to flight, and future in aerospace.
- Housing, storage. Work/live communities. Pedestrian friendly environment, bicycling trails, etc.
- Open spaces for recreation.
- Interactive youth center for school field trips, restaurant
- Discovery center for kids

- Visitor center, museum, tours, etc...
- Science and stem outreach for youth
- Bathrooms are always a good idea

# **Education Centers**

A few participants expressed that their preferred focus would be on education centers.

- Apprentice Utilization
- Tier 1, 2 and 3 companies and collaboration with DOE kaboratores and State universities
- Training, education (Capacitacion, educacion.)
- Schools (Colegios)

# Other

Other comments that did not fit into any other category or did not have a comment.

- More police services (Mejores serbisios policías)
- All kinds (De todos)
- New transportation options, taxis, busses, etc (Transportes nuevos, taxis, camiones, etc)
- Unsure (Desconozco)
- No idea

# Q 7: What suggestions do you have to minimize impacts to your neighborhood?

#### Communication

Many participants gave communication suggestions as a way to minimize neighborhood impacts through communication.

- Upfront information presented to residents before plans and projects ensue
- Thoroughly evaluate public concerns before finalizing plans
- Communicate plans with neighborhood
- Consider working with the community to build another bridge at Edison to Provide another
  path across the river, lengthening And expanding airport runways, Improve parking at the
  airport, including a large structure, Continue to widen, roadways and plan for growth well
  ahead of time
- Communication is key
- Continued communications thru social media, local news and radio
- Listen to the people
- Public outreach
- More information for the community (Más información para toda la comunidad.)
- Good legible signage to avoid vehicular and pedestrian accidents (Buenas señalizaciones legibles para evitar accidentes vehiculares y peatonales)
- Understanding people (Comprensión con las personas)

#### **Location Changes**

Many participants gave location and area related suggestions as a way to minimize neighborhood impacts

- Build it elsewhere, such as East Pasco. Road 68 is already a congestion nightmare. If road 36 gets more traffic, it will just clog the only other way out. Traffic flow is already getting worse as you continue to allow building north of road 44.
- Move the 100' to 80' buildings to area 1.
- It should be possible to lower the project area adjacent to Road 36 so even the houses fronting Road 36 would look over the tops of most of the buildings. (minimal view obstruction) Restrict the truck traffic to the southernmost entry to the project, reducing traffic noise. Add an access lane to divert truck traffic from Argent Road into the Project Area.
- Any major development should be focused on the north side of the airport to reduce the impact along Argent.

#### Infrastructure and Building Suggestions

Many participants gave infrastructure and building related suggestions as a way to minimize neighborhood impacts

- Restrict the height of buildings between road 36 and the runways. Buildings taller than 50 feet should be built North of Runway 30/12.
- Move the larger development to the other side of the airport.
- Keep takeoffs to certain directions.
- Good planning for the infrastructure...especially traffic.
- New flight paths that avoid population centers

- Plan to prevent urban sprawl
- Noise and smell regulations
- Lots of trees and landscaping, bldg height limits, signage height limits, only down-facing street/parking lot/bldg lights, 1 to 3 ratio of open areas to buildings, noise curfew, air emissions restrictions (the Lamb Weston plant is stinky enough)
- Shrouded lighting.
- move 737 hangars to the east side of the runway. away from residential. same with vtol. 737's are already noisy, yes i live by an airport but planning better can reduce or at least move noise away to mitigate.
- Tall Walls
- Good parking, well lit, security patrol.
- Make sure there's a good plan for utility usage, fire protection, access, and maintenance to the properties
- Planes that takeoff from 30 fly over our house, and it isn't bothersome to me. But I imagine it could be to others.
- Create natural buffers with green spaces
- Make sure that the planes don't fly overhead too low.
- Proper infrastructure
- The airplanes already create a ton of noise. Minimal noise pollution would be nice
- Noise control, respect for ecology. (Control de ruido, respeto a la ecologia.)

# Traffic

Many participants gave traffic suggestions as a way to minimize neighborhood impacts

- A solid evaluation of existing traffic patterns and vehicle loading factors for main and artierial
  roads coupled with crash data. Consider schools, bus routes and (given the type of schools)
  parent drop off vs high school students drivers. Additional meteric can easily be added, but by
  having a solid understanding of how the area lives and breaths during both day and even...any
  decisions that are made for the project can be founded on data and not just arm waving
  speculations produced by marketing agents.
- Improve road access to the airport and the area north and east of it.
- Traffic considerations, and noise
- Make sure traffic flow on rd 36 is handled properly. Flow already has increased in the last two years.
- Ensure the traffic impacts are planned for appropriately.
- More roadways/bridges to improve traffic flow, more dining/retail areas for surrounding areas, and more public transportation to the area.
- Make sure the roads are designed to handle traffic
- Expanded roadway and traffic mitigation. Visually appealing to transition from residential across the street
- Adding an overpass at the Argent & 395 junction to allow traffic to connect South into Kennewick, bypassing the need to loop to 20th and back
- Expansion of the surrounding infrastructure which will happen from the start.
- Traffic analysis, urban growth areas, education (CBC and WSU partnerships),

- The traffic improvements. A green space along road 36 would reduce the impact to the homes west of 36.
- Keep main traffic off of 36.
- More routes with roundabouts (Mas caminos con raundabaut)
- Let this project be done quickly so that it doesn't cause a traffic conversion. (Que se realize este proyecto rápido para que no cause una conversión de tráfico.)

# Other

Other comments that did not fit into any other category or did not have a comment.

- hours of operation, landscaping, fencing
- Proper Plannong with Qualified Union Contractors and Union Labor
- Careful planning
- Will it stop the DAM jets from taking off right over my house....5:12 AM.
- That's the problem right there. This very question shows you aren't up to the task, business first. Or it fails
- This is a residential area and homeowners should not be subjected to the risk of experimental aircraft, additional noise
- N/A
- I don't care
- NA
- Idk
- asdfasd
- None at this time.. plans seems to take neighborhood impact into consideration
- I am not concerned about the neighborhood impact. There is already a known airport in this location, seems to me that this would be an easy way to add industry to it
- N/A
- NA
- Not sure at this initial stage.
- Unknown
- None
- None
- N/A
- None
- None. Business growth is good for all our neighborhoods.
- Keep it in Pasco
- N/a
- Again not sure what they are looking at.
- Keep it in Pasco, I don't live there

# Q 8: How well do you feel you understand the goals of this project?

Don't	Somewhat	Somewhat	Understand	Understand
Understand at	Confused	understand		completely
all				
13	5	19	24	17

# Q 9: How would you like to stay updated or engaged with this project? [check all that apply]

Attend In- person	Visit the website for updates	Social media Updates	Mailed Notification	E-mailed Notifications	Other
9	15	22	4	15	13

# Other

- Both website and in-person events. The first meeting was very good and helpful.
- Your form doesn't allow multiple selections, should have used checkboxes instead of radio buttons. I would have selected options 1, 2, and 5.
- First of all... You said check all that apply and it only lets me check one. So let's just say all.
- In person and email would be nice. Note this section does not allow multiple voting selections.
- Check all that apply allows only one check, email, website and social media.
- Have the master plan in a format that doesn't require use of drop box
- Newspaper
- Website, social, mail, in person
- Don't bother
- All of the above. It wouldn't let me select all of them.
- Don't bother me!!!
- 0

Q 10: How did you hear about this survey?

Word of mouth	Social Media	Website	Newspaper	Other
7	53	6	1	11

# <u>Other</u>

- In-person event at McGee
- The AIM open house at McGee Elementary school.
- Carpenters Union Local 59
- e-mail from the port as I recall
- Direct mailer to my home
- Letter in the mail
- Email
- Port staff
- Local news broadcast
- Airport Director
- Facebook